

## BJS Federation of Schools Executive Headteacher: Ms A.Parker BA hons, NPQH, NPQEL

Dear Parents/Carers,

## Subject: Update on Booking System and Introduction of Parent Pay

We are writing to inform you of an important change regarding our booking and payment system.

As of 14th March, WEDUC (BJS Federation App provider) will no longer use the Squid payment platform as they will cease trading. Therefore, we will be transitioning to a new system called Parent Pay. This new system will offer enhanced features and improved management of payments for school-related activities.

Please note that, due to this transition, it will not be possible to make any bookings or payments for events or activities beyond 14th March via Squid. We apologise for any inconvenience this may cause and appreciate your understanding during this changeover period.

Once Parent Pay is fully set up, we will notify you of the go-live date. At that point, you will be able to resume making bookings and payments for all upcoming activities.

We are excited about this new development and believe that Parent Pay will provide a smoother and more efficient experience for parents and school staff.

Now we have ceased using the previous provider, you should **request a refund** for any outstanding balance. Instructions on how to withdraw your balance can be found here: **Refund Request** 

Please do not hesitate to contact us if you have any questions or need further assistance during this time.

Thank you for your continued support.

Regards,

Ms A. Parker Executive Headteacher

Bonneville Primary School Bonneville Gardens London SW4 9LB Tel: 02086731183 Email: admin@bonneville-primary.lambeth.sch.uk Web: Bonneville-primary.lambeth.sch.uk/

Jessop Primary School Lowden Road London SE24 0BJ Tel: 02072742333 Email: admin@jessop.lambeth.sch.uk Web: jessop.lambeth.sch.uk/



Stockwell Primary School Stockwell Road London SW9 9TG Tel: 020 7274 7687 Email: clericalofficer2@stockwell-pri.lambeth.sch.uk Web: stockwell-pri.lambeth.sch.uk/



